



## Travel Information

This information sheet is intended as a guideline for travel to us, but the rules can change and the most important thing to do is to talk to a local USDA registered veterinarian as soon as possible prior to travel to obtain up to date guidance.

For travel from other countries (non-USA), please speak to your primary care veterinarian who should be able to help direct you to the relevant travel information.

### Timing's

Surgeries are performed currently on a Tuesday. We would need you here by the Thursday prior to the surgical date in order for us to assess your dog in plenty of time. There is also always a risk of a stressful event (such as traveling), triggering an episode of congestive heart failure. This is not common, but if it occurs it is usually within 2-3 days of the event. Therefore, we need to ensure enough time is given to rest nearby prior to surgery so that if congestion on the lungs occurs it can be managed (which in almost all cases it would be able to be), so that your dog is stable prior to going into surgery.

On average, patients stay with us for 10 days in the hospital after surgery. We would then send them to stay with you in your nearby accommodation for a few days before re-checking them 2-3 days later prior to travelling back home again. Therefore, an average stay in the UK would need to be between two and a half to three weeks in length.

### Our location

Dick White Referrals is within easy reach of London's Heathrow airport. The closest airport is London Stansted however if you are travelling from the USA you are likely to need to fly into London Heathrow airport.

**Our address:** Dick White Referrals, Station Farm, London Road, Six Mile Bottom, Cambridgeshire CB8 0UH

Tel: +44(0)1638 572012

**Travel from London Heathrow:** there are many taxi companies that are pet friendly that can be booked in advance to take you to us. Alternatively, there are of course many car hire companies at Heathrow if you would rather drive yourselves. It takes 70-90 minutes in typical driving conditions to drive from Heathrow to our hospital.

Alternatively, we are a 15-20 minute drive from Cambridge city centre (and train station). There are direct trains between Cambridge and London (Kings Cross or St Pancras train stations, which are next to each other), which take around 45-50 minutes.

The Heathrow express train can be taken directly from Heathrow airport to London's Paddington train station. An underground train (subway train) can then be taken from there to Kings Cross or St Pancras train stations. Train journey time from Heathrow airport typically takes around 2 hours.

#### **Local pet friendly taxi companies:**

Driving Miss Daisy: <https://drivingmissdaisydidcot.co.uk/>

Panther taxis: <https://www.panthertaxi.co.uk> Tel: +44(0)1223 715715/ 424424/ 523523

Cambridge Airport taxis: <http://www.cambridgeairporttaxi.co.uk> Tel: +44(0)1223715500

Please note there are other taxi companies easily found on google and we cannot make individual recommendations. +44(0)1223715500

#### **Travel rules**

AUSA pet travel company can assist you with all your travel requirements from help with booking flights to filling in all the forms that are required and advising when you need to visit the USDA registered vet. We would recommend contacting one before booking your flights to ensure you have all the necessary plans first.

There are a few rules to consider for travel into the United Kingdom, set by our governing body DEFRA: <https://www.gov.uk/bring-pet-to-great-britain>

#### **Coronavirus**

You will of course need to keep up to date with Coronavirus rules for both your own country as well as the UK, via <https://www.gov.uk/guidance/travel-to-england-from-another-country-during-coronavirus-covid-19>

#### **Accommodation**

There are many nearby places to stay in our area, including in the form of hotels as well as air b n b type of accommodation. We cannot make specific recommendations but one of the nearest hotels to us is called Quy Mill: please see website link, which is dog friendly. The 'superior' rooms often come with a little private courtyard (you would have to ask for this at the time of booking). There are also quite extensive hotel gardens to wander around and a spa facility.

<https://www.bestwestern.co.uk/hotels/quy-mill-hotel-spa-cambridge-bw-premier-collection-83673>

We advise that at least whilst your dog is with you prior to and after surgery, that you stay within a 20-30 minute radius of the hospital

## **Further useful links:**

### **Pet Travel Scheme helpline**

[pettravel@apha.gsi.gov.uk](mailto:pettravel@apha.gsi.gov.uk)

### **United States Department of Agriculture**

<https://www.aphis.usda.gov/aphis/pet-travel>

### **United Airlines and polices for pet travel**

<https://www.united.com/web/en-US/content/travel/animals/default.aspx>